Reservationless-Plus Voice Over IP for SmartMeet

Features and Requirements

Conferencing is one of the best ways to keep you connected. We are constantly working to make this easier and more cost effective so you can be more productive and accomplish your goals.

By using Voice over IP with SmartMeet, you open the door to a more reliable and affordable audio solution allowing you to start, join and facilitate meetings from more locations; however you want.

Available to download FREE from the Apple App Store and Google Play, managing your meetings from your smartphone has never been easier.

With SmartMeet Voice over IP you can:

- Start and join your meetings from countries where no dial-in number is available.
- Enable Voice over IP and traditional telecom callers to have access to your meeting by utilizing a hybrid audio platform.
- Connect to your meetings when only a WiFi connection is available.
- Save plan minutes and avoid roaming charges while traveling.
- Avoid data overages by enabling Voice over IP to be used only with a WiFi connection.
- Experience faster connectivity.
- Meet with simultaneous audio and web connections with mobile carriers that do not support this feature.
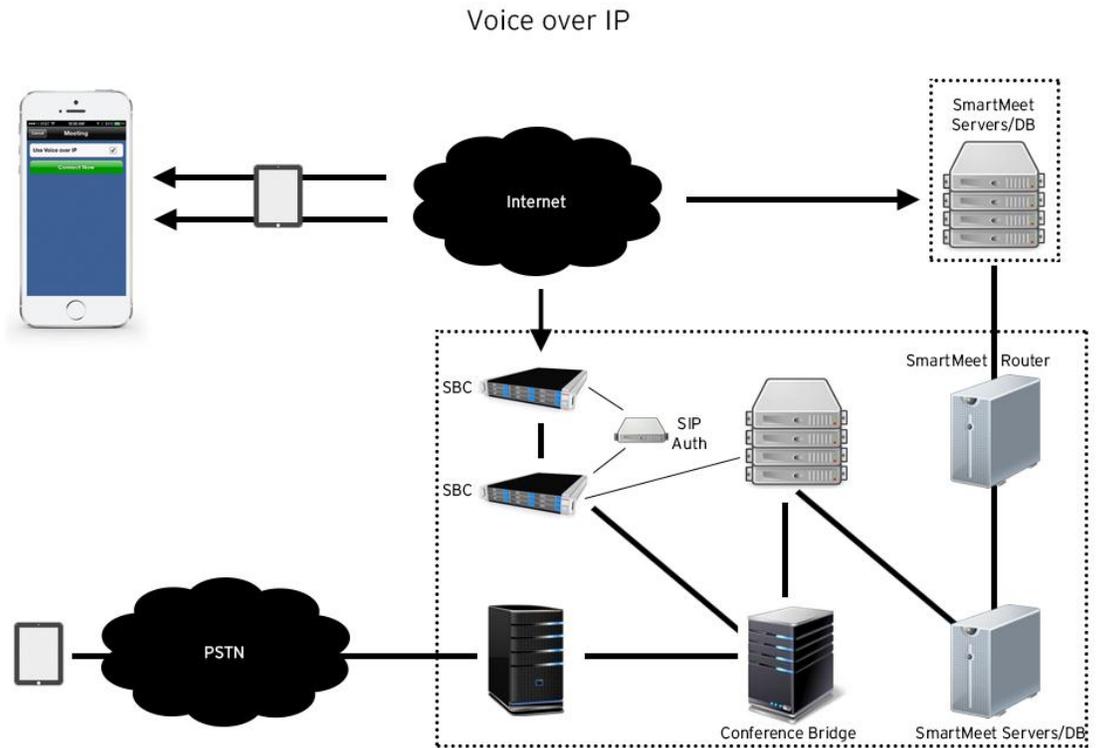
Optional Features*
- **WiFi Only Voice over IP:** Avoid data overages by provisioning your account to allow SmartMeet Voice over IP only when connected to a WiFi or wireless network.
- **Billing and Security Code:** Use a Billing Reference Code or Security Code for added invoice tracking and security capabilities with Voice over IP.
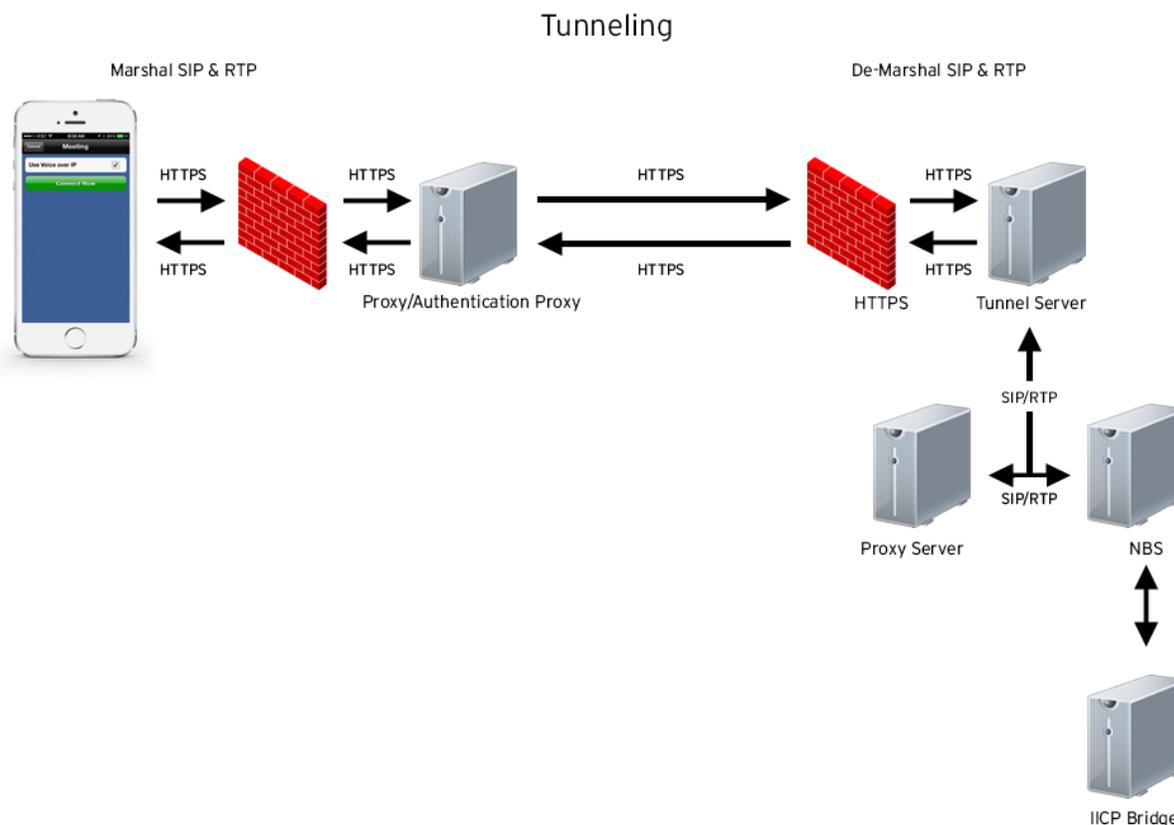
Below is a diagram showing you how our Reservationless-Plus® Voice over IP service works with our mobile app, SmartMeet.

Network Requirements:

- SIP based.

- SIP traffic utilizes Transport Layer Security (TLS) over TCP running on TCP port 5061 to our datacenters at 75.78.160.134, 75.78.195.4 and 75.78.100.164.

- RTP traffic is UDP and utilizes UDP port 1024 – 65535 to 75.78.160.133, 75.78.160.132, 75.78.195.5, 75.78.195.6, 75.78.100.165 and 75.78.100.166.

Voice over IP

Many companies do not want to allow traffic through certain ports. To meet these different infrastructure requirements, we've laid the framework for Voice over IP Tunneling which will allow the Voice over IP client to try different connection methods and choose the best one for each call. It will utilize known ports that should be open in every company's infrastructure for internet traffic so you're always able to connect.

Tunneling

Due to regulatory requirements, Voice over IP is currently unavailable in the following countries:

- Algeria
- Armenia
- Azerbaijan
- Bahrain
- Belarus
- China
- Egypt
- Estonia
- Georgia
- India

- Iran
- Iraq
- Jordan
- Kazakhstan
- Kuwait
- Kyrgyzstan
- Latvia
- Lebanon
- Lithuania
- Moldova

- North Korea
- Oman
- Qatar
- Saudi Arabia
- Tajikistan
- Turkmenistan
- UAE
- Ukraine
- Uzbekistan
- Yemen

*Please note when connecting to SmartMeet, your mobile device will alert you when Voice over IP will only work with the location feature enabled. As this is legally required, if you choose not to enable your device's location services, the option to connect through Voice over IP will be unavailable.