



Web Conferencing Comparison

InterCall offers a range of web conferencing solutions designed for use with different types of meetings: from less formal on-the-fly get-togethers to carefully structured company-wide conferences or training sessions.

Show Visuals—use the web to connect with virtually anyone in the world with our premium event conferencing platform. Mshow integrates streaming and interactive broadcasting so you can share your presentation with up to 10,000 participants. To make your event more powerful, you can include animation, embedded video, audio and Flash media or use the slide presentation feature to construct a full multimedia event.

Conference Visuals, *provided by Microsoft Office Live Meeting*—host interactive, collaborative meetings by showing presentations, software and web sites. Conference Visuals offers unique features, such as muting and unmuting lines and dialing additional participants from the web interface, Microsoft Office integration, custom slides, reporting tools, recording and printing to PDF. It's a flexible tool that can be configured to suit the needs of your conference—no matter what size or type.

Meeting Visuals, *powered by WebEx*—engage your participants by sharing a PowerPoint® presentation, demonstrating software, showing web site navigation, asking polling questions and transferring files. The integration with Reservationless-Plus® lets you control the audio portion of your meeting online. Meeting Visuals provides the ultimate collaborative platform for your day-to-day business communication needs.

TrainingCenter, *powered by WebEx*—deliver live, interactive training sessions to employees, customers or partners anywhere in the world by sharing presentations, demonstrating applications or showing web site navigation. TrainingCenter's features are specifically designed to let you do everything online that you would during a live event: test and grade attendees, view and obtain individual results, poll or survey participants on-the-fly or initiate a breakout session.

EventCenter™, *powered by WebEx*—get everything you need to manage your online marketing seminars. EventCenter gives you easy-to-use tools to help schedule your event, send invitations and collect and process registrations. In-meeting features let you share presentations, software applications and web sites, as well as multimedia content. After your event, you have access to comprehensive reports for further follow up.

SupportCenter, *powered by WebEx*—let your technical support team diagnose and resolve customer problems online. It has all the tools to make them as efficient and effective when working remotely as they would be on-site. Customer files can be transferred for off-line analysis or technicians can actually run customers' desktops and download patches or updates to their computers.

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FEATURES	SHOW VISUALS	CONFERENCE VISUALS	MEETING VISUALS	TRAININGCENTER	SUPPORTCENTER	EVENTCENTER
concurrent participants	10,000	1,250	500	500	4	3,000
animation - Flash	X		X	X		X
animation - Powerpoint		X	X	X		X
annotation - application share/web tour	X		X	X	X	X
annotation - within slides	X	X	X	X		X
application sharing/viewing	X	X	X	X	X	X
audience view/seating chart	X	X	X			
audio conference controls		X	X	X		X
breakout sessions		X		X		
chat		X	X	X	X	X
custom content services	X	X	X			
emoticons				X		X
file transfer/handouts		X	X	X	X	
instant feedback				X		X
instant meetings and/or one-click meetings	UP TO 150 PARTICIPANTS	UP TO 500 PARTICIPANTS	UP TO 500 PARTICIPANTS	UP TO 500 PARTICIPANTS	UP TO 4 PARTICIPANTS	
lead scoring						X
Lotus Notes Integration		X	X	X	X	X
meeting calendar				X		X
meeting invitations	X	X	X	X	X	X
meeting transcript			X	X		X
Microsoft Office Integration		X	X		X	
Microsoft Outlook Integration		X	X	X	X	X
moderated Q&A	X	X		X		X
multi-language support		X	X	X	X	X
multiple presenters	X	X	X	X		X

FEATURES	SHOW VISUALS	CONFERENCE VISUALS	MEETING VISUALS	TRAININGCENTER	SUPPORTCENTER	EVENTCENTER
multipoint video via webcam		X	X	X		
note taking panel		X	X			
online scheduling	X	X	X	X	X	X
participant search	X	X	X	X		X
participant software download	X	X	X	X	X	X
password - attendee	X	X	X	X	X	X
password - leader	X	X				
polling - on the fly		X	X	X		X
polling - pre planned	X	X	X	X		X
post-event emails						X
practice session						X
pre- or post-call survey	X	X	X	X		
print and save files		X	X	X	X	
project accounting codes			X**	X**	X**	X**
program management						X
record and playback	X	X	X	X	X	X
record and playback - CD	X		X*	X*		X*
record and playback - editable			X	X	X	X
recurring meetings		X	X	X		X
registration	X	X	X	X		X
remote computer access			X**	X	X	
reporting - archive tracking	X	X	X	X		X
reporting - chat	X		X	X		X
reporting - exportable	X	X	X	X	X	X
reporting - participant list	X	X	X	X		X
reporting - polling results	X	X	X	X		X
reporting - results	X					

shown as charts/graphs						
scheduling templates			X	X		X
screen capture		X	X	X	X	X
SSL encryption	X	X	X	X*	X*	X*
streaming - live audio	X					
streaming - live video	X					
sub-conferences using Reservationless-Plus		X		X		
supports 3D objects	X		X	X		X
supports audio clips	X	X	X	X		X
supports video clips	X	X	X	X		X
testing and grading		X		X		
upload slide presentations on the fly		X	X	X		X
video via webcam		X**	X	X	X	
VoIP		X*	X*	X*	X*	X*
VoIP/PSTN Hybrid audio controls		X*				
web touring	X	X	X	X	X	X
whiteboard	X	X	X	X		X

*SUPPORTS MORE WITH ADVANCE NOTICE AND PLANNING

** AVAILABLE ON CUSTOMER DEDICATED SITES ONLY

Additional fees may apply for select features.