



Web Conferencing Comparison

We offer a range of web conferencing solutions designed for use with different types of meetings: from less formal on-the-fly get-togethers to carefully structured company-wide conferences or training sessions.

Unified Meeting®—let people see what you are talking about and collaborate during your online meetings with our proprietary web conferencing product. You get audio, web and video conferencing in a single system that integrates with everyday business tools, like calendaring systems and instant messaging clients, so starting and joining meetings is done just with a click of the mouse. The best part is that all of this comes as a service that is managed for you.

Microsoft® Office® Live Meeting—host interactive, collaborative meetings by showing presentations, software and web sites. Office Live Meeting offers unique features, such as muting lines and dialing additional participants from the web interface, Microsoft Office integration, custom slides, reporting tools, recording and printing to PDF. It's a flexible tool that can be configured to suit the needs of your conference—no matter what size or type.

Cisco WebEx™ Meeting Center—engage your participants by sharing a PowerPoint presentation, demonstrating software, showing web site navigation, asking polling questions and transferring files. The integration with Reservationless-Plus® lets you control the audio portion of your meeting online. WebEx Meeting Center provides the ultimate collaborative platform for your day-to-day business communication needs.

Cisco WebEx Training Center— deliver live, interactive training sessions with features specifically designed with the virtual classroom in mind. In addition to sharing presentations or demonstrating applications, you can conduct quizzes online, separate trainees into work groups for collaborative projects and host post-training tests for follow-up.

Cisco WebEx Event Center®—get everything you need to manage your online marketing seminars. WebEx Event Center gives you tools to invite participants, manage their registrations, prepare for your event, share your presentation and follow-up with your attendees.

Cisco WebEx Support Center—let your technical support team diagnose and resolve customer problems online, just as efficiently and effectively as they would on-site. Customer files can be transferred for off-line analysis or technicians can actually run customers' desktops and download patches or updates to the their computers.

Adobe® Connect™—captivate your audience with interactive online meetings and virtual classroom experiences that are just a click away. Make your point with powerful multimedia tools, including integrated audio, interactive simulations and breakout rooms.

IBM® LotusLive Meetings —use this powerful, yet simple tool for securely displaying presentations and sharing real-time applications on the Internet. It provides the most common features needed for web presentations and requires minimal training and support. With LotusLive Meetings, you can quickly share anything on your computer with people anywhere in the world.

FEATURES:	Unified Meeting	Live Meeting	WebEx Meeting Center	WebEx Training Center	WebEx Event Center	WebEx Support Center	Adobe Connect	LotusLive: Meetings
Relay Conference Captioning		X**‡	X**‡	X**‡	X**‡		X**‡	
Remote Desktop Control	X	X***				X	X	X
Request support from meeting interface - operator joins audio and web	X							
SSL encryption	X	X	X	X*	X*	X*	X	X
Smartphone web access	X (iPhone)		X (iPhone, iPad, BlackBerry)				X (iPhone, iPad, Android)	
Store dial-out numbers	X						X	
Sub-conferences using Reservationless-Plus	X	X**		X			X	
Supports 3D objects	X		X	X	X		X	
Supports audio clips		X	X	X	X		X	
Supports video clips	X	X	X	X	X		X	
System summary reports	X							
Testing and grading	X	X**		X			X* (eLearning module)	
Two-way VoIP	X	X**‡	X**	X**	X**	X**	X	
Two-way VoIP/PSTN hybrid audio controls	X	X**‡					X	
Upload slide presentations on-the-fly	X	X	X	X	X		X	X
Video Active Speaker			X					
Video via webcam	X	X	X	X		X	X	X
Web touring	X	X	X	X	X	X	X	X
Whiteboard		X	X	X	X		X	
POST MEETING								
Lead scoring					X		X	
Meeting transcript			X	X	X		X	
Post-event emails	X				X		X	
Post-event survey	X	X**	X	X	X		X	
Record and playback - CD		X	X*	X*	X*		X*	
Record and playback - Zip	X							X
Record and playback - hosted	X	X	X	X	X	X	X	
Record and playback - end user editing			X	X	X	X	X	
Reporting - archive tracking	X	X	X	X	X		X	
Reporting - chat			X	X	X	X	X	
Reporting - exportable	X	X	X	X	X	X	X	
Reporting - participant list	X	X	X	X	X	X	X	X
Reporting - polling results		X	X	X	X		X	X
Reporting - survey and quizzes	X	X		X			X	

* Supports more with advance notice and planning.

** Available on customer dedicated sites only. Additional fees may apply for select features.

*** Available via Easy Assist feature for Professional version only

‡ Available in certain countries and sites.