CALL MANAGER

System Requirements for Moderators and Participants

The information below describes the system requirements for both moderators and participants using the application or browser only features. Meeting these requirements will help ensure successful, productive meetings.

DESKTOP APPLICATION

Please note that participants are not required to install the meeting application in order to participate in a meeting. However, participants must install the Call Manager application in order to be promoted to presenter or to view/share webcam video.

	Moderators/Presenters Application	Participant Application
Operating system	Microsoft® Windows Vista / 7 / 8 / 10 Mac OS X 10.7 (Lion) or higher	
CPU	1 GHz processor - Windows x86 processor - Mac	
RAM	1 GB required for Windows and Mac	
Disk space	150 MB – Windows and Mac	
Browser	Microsoft Internet Explorer® 9 or higher Google Chrome™ 11 or higher Mozilla® Firefox® 10 or higher Safari® 6.1.6 or higher	
Network	High-speed DSL/cable or faster	
Avatar picture	Flash Plug-In required for creating picture with web cam – Windows and Mac	
Viewing archives	Microsoft Internet Explorer® 9 or higher Google Chrome™ 11 or higher Mozilla® Firefox® 10 or higher Safari® 6.1.1 or higher MP3 Support	
Webcam	Requires installed client Utilizes H.264 SVC to optimize quality based on network traffic Requires a minimum of a 2 GHz Core 2 Dual processor and 2 GB memory	
Presentations	Microsoft PowerPoint 2007 or higher	N/A
Calendar integration	Microsoft Outlook® 2007 or higher – Windows Google Calendar via Plug-in IBM Notes 6.0 or higher - Windows ICS Supported Calendar – Mac	N/A
Contacts / Address book integration	Outlook 2007 or higher - 32Bit - Windows LDAP Integration - Windows/ Mac Mac Address Book – Mac	N/A

	Moderators/Presenters Application	Participant Application
Instant messenger integration	OCS 2005 or 2007 – Windows Microsoft Lync® 2010 or higher – Windows MSN Messenger 7.5 – Windows Windows Live Messenger 8.0 or higher Skype 6.6 or higher – Windows/Mac	N/A

BROWSER APPLICATION

If moderators do not install the meeting application, they can launch browser-only meetings to manage their audio participants online. With browser only, you can utilize features such as mute, dial me, chat and open/close meeting room door.

Please note that the following features are not available in browser only: integration with instant messenger, calendars, contacts, Voice over IP, scheduling, recording and viewing/sharing of webcam video.

	Moderator and Participant Browser Only Requirements
Operating system	Windows Vista / 7 / 8 / 10 Mac OS X 10.7 (Lion) or higher Linux Android® Tablet (limited support) iPad® (limited support)
CPU	1 GHz processor - Windows x86 processor - Mac
RAM	1 GB required for Windows and Mac
Disk space	Not applicable
Browser	Internet Explorer 9 or higher Google Chrome 11 or higher Mozilla Firefox 10 or higher Safari 6.1.1 or higher
Network	High-speed DSL/cable or faster, 3G or faster for mobile devices
Viewing Archives	Same OS/Browser as Participant Browser, MP3 Support
Avatar picture	Flash Plug-In required for creating picture with web cam- Windows and Mac